
PagePro™ 1400W

User's Guide

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Thank You

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Our Concern for Environmental Protection 81

What is an ENERGY STAR product? 81

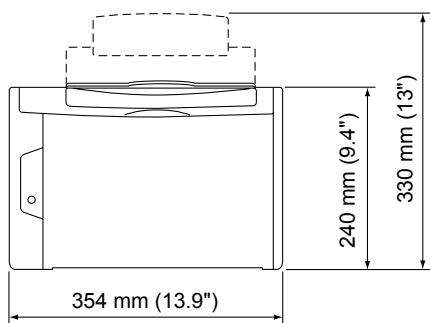
Introduction

1

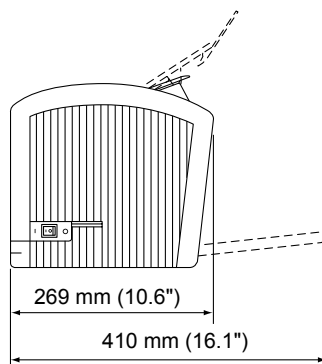
Getting Acquainted with Your Printer

Space Requirements

To ensure easy operation, consumable replacement and maintenance, adhere to the recommended space requirements detailed below.



Front View



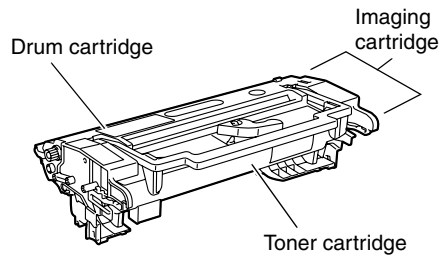
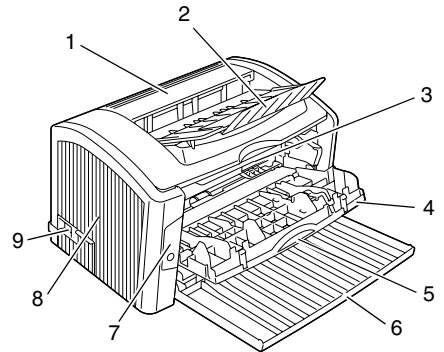
Side View

Printer Parts

The following drawings illustrate the parts of your printer referred to throughout this guide, so please take some time to become familiar with them.

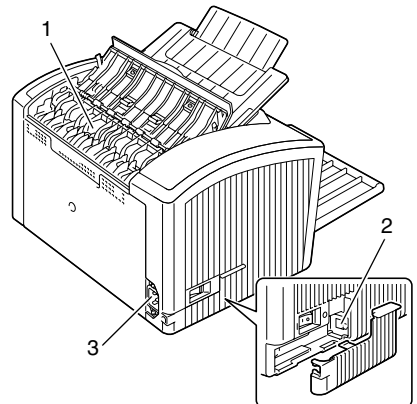
Front View

- 1—Top cover
- 2—Output tray
- 3—Imaging cartridge (Toner cartridge, Drum cartridge)
- 4—Front cover
- 5—Front cover grip
- 6—Tray 1
- 7—Control panel
- 8—Ventilation grilles
- 9—Power switch



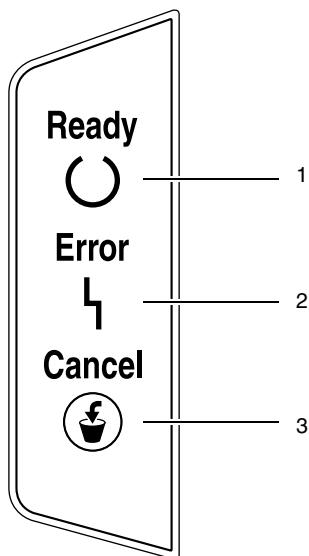
Rear View

- 1—Fuser unit
- 2—USB port
- 3—AC power connection



About the Control Panel

- 1—Ready indicator
- 2—Error indicator
- 3—Cancel key



About the Indicators

The indicators use five types of signals:

- Off
- On
- Slow blinking—1 blink every 2 seconds
- Blinking—1 blink per second
- Rapid blinking—2 blinks per second

Status Messages (Ready Indicator, Error Indicator)

Status messages indicate the current condition of the printer. The printer status also can be checked on the Status Display. (Refer to “Working with the Status Display” on page 16.) For details on the error messages and service messages, refer to “Indicator Messages” on page 60.

Ready indicator (green)	Error indicator (orange)	Condition	Action
Off	Off	Power off	None
On	Off	Ready to print	None
Rapid blinking	Off	Warming up	None
Blinking	Off	Processing data	None
		Printing	
On	On	Initializing (power on)	None
		Canceling a print job	
Slow blinking	Off	Energy Saver mode	None
Rapid blinking alternately		Waiting for manual duplex.	Load the second side of the media. (Refer to the “Manual Duplexing” on page 33.)
		Waiting for a proof print	Press the Cancel button if the proof print is acceptable. If it is not acceptable, hold down the Cancel button for more than 5 seconds to cancel the current job.

About the Cancel Key

The Cancel key allows you to:

- Continue a print job after addressing an error message
- Cancel a print job
- Begin printing the back of the page during manual duplex printing



For details on manual duplex printing, refer to “How do I manually duplex?” on page 33.

Continuing a Print Job after an Error Message

You can continue a print job after correcting the following types of errors:

- No more media in the tray
- Media of a different format than that set in the printer driver was fed into the printer



For details on the error messages, refer to “Indicator Messages” on page 60.

- 1 Check that one of the above errors has occurred.
- 2 Perform the corrective action.
- 3 Press the Cancel key (less than 5 seconds).
The print job continues.

Cancelling a Print Job

You can cancel a print job that is currently being processed.

- 1 While data is being processed or printed (the green “Ready” indicator is blinking), hold down the Cancel key for more than 5 seconds.
- 2 Release the Cancel key after both indicators light up.
The current print job has now been cancelled.

***About the
Software***

2

Utilities and Documentation CD-ROM

Drivers

Drivers	Use/Benefit
Printer Driver for Windows XP/2000	These drivers give you access to all of the printer features, including finishing and advanced layout. See also "Displaying Printer Driver Settings" on page 10.
Printer Driver for Windows Me/98SE	



For detail on the installation of the printer drivers, refer to the PagePro 1400W Installation Guide.

Utilities

Utilities	Use/Benefit
Status Display	<p>From the Status Display, the current status of this printer, such as its consumables and error information, can be checked.</p> <p>For details, refer to "Working with the Status Display" on page 16.</p>

System Requirements

- Personal computer
Celeron 333 MHz or higher
- Operating System
Microsoft Windows XP Home Edition/Professional, Windows 2000 Professional, Windows Me, Windows 98SE
- Free hard disk space
 - Approximately 128 MB of free hard disk space for printer driver and Status Display
 - Approximately 128 MB of free hard disk space for image processing
- RAM
Windows XP: 128MB
Windows 2000/Me/98SE: 64MB
- CD-ROM/DVD drive
- I/O interface
USB 2.0 compliant port

Selecting Driver Defaults

Before you start working with your printer, you are advised to verify/change the default driver settings.

- 1 Choose the driver's properties as follows:
 - (Windows XP)
From the Windows menu bar, select **start - Printers and Faxes**.
Right-click the **KONICA MINOLTA PagePro 1400W** printer icon.
Select **Printing Preferences - Basic** tab.
 - (Windows 2000)
From the Windows menu bar, select **Start - Settings - Printers**.
Right-click the **KONICA MINOLTA PagePro 1400W** printer icon.
Select **Printing Preferences - Basic** tab.
 - (Windows Me/98SE)
From the Windows menu bar, select **Start - Settings - Printers**.
Right-click the **KONICA MINOLTA PagePro 1400W** printer icon.
Select **Properties - Printer Properties - Basic** tab.
- 2 Select the default settings for your printer, such as the default media size you use.

- 3 Click **Apply**.
- 4 Click **OK** to exit from the Properties dialog box.

Uninstalling the Printer Driver

This section describes how to uninstall the PagePro 1400W printer driver if necessary.

- 1 From the **Start** menu, choose **Programs** (Windows XP: **All Programs**), then **KONICA MINOLTA PagePro 1400W Utilities**, and then **KONICA MINOLTA PagePro 1400W Uninstall**.
- 2 In the Uninstall window, select the KONICA MINOLTA PagePro 1400W. Then click **Uninstall**.
- 3 The PagePro 1400W driver will be uninstalled from your computer.
- 4 Restart your computer.

Displaying Printer Driver Settings

Windows XP

- 1 From the **start** menu, choose **Printers and Faxes** to display the **Printers and Faxes** directory.
- 2 Right-click the **KONICA MINOLTA PagePro 1400W** printer icon and choose **Printing Preferences**.

Windows 2000/Me/98SE

- 1 From the **Start** menu, point to **Settings**, and then click **Printers** to display the **Printers** directory.
- 2 Display the printer driver settings:
 - **Windows 2000**—Right-click the **KONICA MINOLTA PagePro 1400W** printer icon and choose **Printing Preferences**.
 - **Windows Me/98SE**—Right-click the **KONICA MINOLTA PagePro 1400W** printer icon and choose **Properties**, then select **Printer Properties**.

Using the Printer Driver

Common Buttons

The buttons described below appear on each tab.

OK

Click to exit the Printing Preferences dialog box, saving any changes made.

Cancel

Click to exit the Printing Preferences dialog box without saving any changes made.

Apply

Click to save all changes without exiting the Printing Preferences dialog box.



*Depending on the version of the operating system, **Apply** may not appear.*

Help

Click to view the help.

Easy Set

This allows the current settings to be saved. To save the current settings, specify the desired settings, and then click **Save**. Specify the settings described below, and then click **OK**.

- **Name:** Type in the name of the settings to be saved.
- **Comment:** Add a simple comment to the settings to be saved.

Afterward, the saved settings can be selected from the drop-down list. To change the registered settings, click **Edit**.

Select **Defaults** from the drop-down list to reset the functions in all tabs to their default values.

Paper View

Click the button to display a sample of the page layout in the figure area.



*This button does not appear on the **Watermark**, **Quality**, and **Version** tabs.*

Printer View

Click the button to display an image of the printer in the figure area.



*This button does not appear on the **Version** tab.*

Watermark View

Click this button to display a preview of the watermark.



*This button appears only when the **Watermark** tab is selected.*

Quality View

Click this button to display a sample of the settings selected in the **Quality** tab.



*This button appears only when the **Quality** tab is selected.*

Default

Click this button to reset the settings to their defaults.



*This button does not appear on the **Version** tab.*



When this button is clicked, the settings in the displayed dialog box are reset to their defaults. The settings on other tabs are not changed.

Basic Tab

The Basic Tab allows you to

- Specify the orientation of the media
- Specify the size of the original document
- Select the output media size
- Zoom (expand/reduce) documents
- Specify the paper source
- Specify the type of media
- Specify the number of copies
- Turn on/off job collation
- Print a single copy for proofing

Layout Tab

The Layout Tab allows you to

- Print several pages of a document on the same page (Combination printing)
- Rotate the print image 180 degrees
- Specify duplex printing
- Print a guide
- Specify booklet printing
- Specify image shift settings

Overlay Tab



Be sure to use overlays with print jobs with a media size and orientation that matches the overlay form.

In addition, if settings have been specified for “Combination” or “Booklet” in the printer driver, the overlay form cannot be adjusted to match the specified settings.

The Overlay Tab allows you to

- Select the form to use
- Add, edit or delete overlay files
- Print the form on all pages or only the first page

Watermark Tab

The Watermark Tab allows you to

- Select the watermark to be used
- Add, edit or delete watermarks
- Lighten the density of the watermark
- Print the watermark on only the first page

Quality Tab

The Quality Tab allows you to

- Specify whether or not toner is conserved
- Control the darkness of an image (Brightness)
- Adjust the contrast (Contrast)
- Specify the resolution for the printout

Version Tab

The Version Tab allows you to view information about the printer driver.

***Using the Status
Display***

3

Working with the Status Display

Introduction

The Status Display shows information about the current status of the printer (and its supplies) and allows you to specify various settings such as the time until the printer enters Energy Saver mode.

Opening the Status Display and Showing the Supplies Status

Use one of the following steps to open the Status Display:

- **Windows XP**—From the **start** menu, choose **All Programs**, then **KONICA MINOLTA PagePro 1400W Utilities**, and then **KONICA MINOLTA PagePro 1400W Status**.
- **Windows 2000/Me/98SE**—From the **Start** menu, choose **Programs**, then **KONICA MINOLTA PagePro 1400W Utilities**, and then **KONICA MINOLTA PagePro 1400W Status**.

Altering the Size of the Status Display Window

- From the Display menu, choose Status (Reduce) to decrease the size of the window.
- From the Display menu, choose Status (Expand) to increase the size of the window.

Using the Status Display

- When the background of the printer graphic is green, the printer is in standby mode or a job is printing normally.
- When the background of the printer graphic is red or yellow, there is an error and the job has been interrupted. The status of the printer and the error message are shown in the dialog boxes on the left.

The function areas include:

- **Printer Status**—Displays text messages that describe the current operational status of the printer.
- **How to Recover**—Provides you with explanations of what you need to do in order to correct problems and recover from error conditions.
- **Printer Status Figure**—Shows a graphic representation of the printer and indicates where the problem is.
- **Printing Status**—Displays the status of the current print job.

- **Popup Setting**—Allows you to choose which message(s) you want to bring to the foreground when that particular condition occurs with the printer.
- **Select Printer**—Allows you to select the printer that is displayed in the Status Display when multiple PagePro 1400W printer are connected to a single computer.
In addition, if the Startup check box is selected, the Status Display is automatically started up when the computer is started up.
- **Printer Information**—Allows you to check various information, such as the number of prints.
- **Supplies Status**—Displays the usage status (approximate percentage remaining) of the black toner cartridge and the drum cartridge.
- **Mode Setting**—Allows you to specify the following:
 - **Auto Continue:** If the Auto Continue check box is selected, printing can continue even if the media size set in the printer driver is different from the size of the media loaded in the tray.
- **Print Status Sheet**—Prints a list of status messages indicated by the control panel indicators and a list of error messages.
- **Print Config Page**—Prints a configuration page.

Recognizing Status Display Alerts

When the Status Display detects a printing problem, the icon on the Windows task bar changes from green to yellow or red, depending on the severity of the printer problem.

Recovering from a Status Display Alert

When the Status Display notifies you of a printing problem, double-click its icon on the Windows task bar to open the Status Display. The Status Display identifies what type of error has occurred.

Closing the Status Display

To close the Status Display from the File menu, choose **Exit**.



*If you click the **X** button in the upper-right corner of the Status Display window to close the window, the Status Display remains available at the bottom right of the taskbar. Double-click the icon to open the Status Display window again.*



Wait at least 5 seconds before opening the Status Display again after it has been closed.

Using Media

4

Media Specifications

What sizes of media can I use?

Media	Media Size	
	Millimeters	Inches
A4	210.0 × 297.0	8.2 × 11.7
B5 (JIS)	182.0 × 257.0	7.2 × 10.1
A5	148.0 × 210.0	5.9 × 8.3
Legal	215.9 × 355.6	8.5 × 14.0
Letter	215.9 × 279.4	8.5 × 11.0
Statement	140.0 × 216.0	5.5 × 8.5
Executive	184.0 × 267.0	7.25 × 10.5
Folio	210.0 × 330.0	8.25 × 13.0
Letter Plus	216.0 × 322.0	8.5 × 12.69
UK Quarto	203.0 × 254.0	8.0 × 10.0
Foolscap	203.0 × 330.0	8.0 × 13.0
G. Letter	203.0 × 267.0	8.0 × 10.5
G. Legal	216.0 × 330.0	8.5 × 13.0
Chinese 16K	185.0 × 260.0	7.3 × 10.2
Chinese 32K	130.0 × 185.0	5.1 × 7.3
16K	195.0 × 270.0	7.7 × 10.6
B5 (ISO)	176.0 × 250.0	6.6 × 9.8
Envelope #10	105.0 × 241.0	4.125 × 9.5
Envelope C5	162.0 × 229.0	6.4 × 9.0
Envelope DL	110.0 × 220.0	4.3 × 8.7
Envelope Monarch	98.0 × 191.0	3.875 × 7.5
Envelope C6	114.0 × 162.0	4.5 × 6.4
Envelope Chou #3	120.0 × 235.0	4.7 × 9.2
Envelope Chou #4	90.0 × 205.0	3.5 × 8.1
Japanese Postcard	100.0 × 148.0	3.9 × 5.8
Double Postcard	148.0 × 200.0	5.8 × 7.9
Custom, Minimum	76 × 127	2.99 × 5.00
Custom, Maximum	216 × 356	8.50 × 14.00



For custom sizes, use the printer driver to specify the settings within the ranges shown in the above table.

Media Types

Before purchasing a large quantity of special media, do a trial printing with the same media and check the print quality.

Keep media on a flat, level surface in its original wrapper until it is time to load it. For a list of approved media, refer to printer.konicaminolta.com.

Plain Paper

Capacity	Tray 1	Up to 150 sheets, depending on the paper weight
Orientation	Face up	
Driver Media Type	Plain Paper	
Weight	60 to 90 g/m ² (16 to 24 lb bond)	


Use plain paper that is

- Suitable for plain paper laser printers, such as standard office paper.

Note





Do not use the media types listed below. These could cause poor print quality, media misfeeds, or damage to the printer.

DO NOT use plain paper that is


- Coated with a processed surface (such as carbon paper, gloss-coated media, and colored paper that has been treated)
- Carbon backed
- Unapproved iron-on transfer media (such as heat-sensitive paper, heat-pressure paper, and heat-press transfer paper)
- Cold-water-transfer paper
- Pressure sensitive
- Designed specifically for inkjet printers (such as superfine paper, glossy film, and postcards)
- Already printed on by another printer, copier, or fax machine
- Dusty
- Wet (or damp)
 -  *Keep media between 35% and 85% relative humidity. Toner does not adhere well to moist or wet paper.*
- Layered

- Adhesive
- Folded, creased, curled, embossed, warped, or wrinkled
- Perforated, three-hole punched, or torn
- Too slick, too coarse, or too textured
- Different in texture (roughness) on the front and back
- Too thin or too thick
- Stuck together with static electricity
- Composed of foil or gilt; too luminous
- Heat sensitive or cannot withstand the fusing temperature (180°C [356°F])
- Irregularly shaped (not rectangular or not cut at right angles)
- Attached with glue, tape, paper clips, staples, ribbons, hooks, or buttons
- Acidic
- Any other media that is not approved

Transparencies

-  *Do not fan transparencies before loading them. Resulting static electricity may cause printing errors.*
-  *If you touch the face of the transparencies with your bare hands, print quality may be affected.*
-  *Keep the printer path clean. Transparencies are especially sensitive to a dirty media path. If there are shadows on either the top or the bottom of the sheets, see chapter 6, "Maintaining the Printer" .*
-  *Remove transparencies as soon as possible from the output tray to avoid static buildup.*

You can print continuously with transparencies. However, this could affect the media feed, depending on the media quality, static buildup, and printing environment. If problems occur, stop the continuous printing and print one sheet at a time.

-  *Loading a large number of transparencies at one time may cause static buildup, thus causing feeding problems.*

Format the information to be printed on the transparencies within your application. Try printing your data on a sheet of plain paper first to check placement.

Capacity	Tray 1	Up to 5 transparencies, depending on their thickness
Orientation	Face up	
Driver Media Type	Transparency	

Use transparencies that are

- Approved for laser printing

DO NOT use transparencies that

- Have static electricity that will cause them to stick together
- Are specified for inkjet printers

Envelopes

Print on the front (address) side only. Some parts of the envelope consist of three layers of paper—the front, back, and flap. Anything printed in these layered regions may be lost or faded.

Capacity	Tray 1	Up to 10 envelopes, depending on their thickness
Orientation	Face up	
Driver Media Type	Envelope	
Weight	91 to 163 g/m ² (25 to 43 lb)	

Use envelopes that are

- Common office envelopes approved for laser printing with diagonal joints, sharp folds and edges, and ordinary gummed flaps



Because the envelopes pass through heated rollers, the gummed area on the flaps may seal. Using envelopes with emulsion-based glue avoids this problem.

- Approved for laser printing
- Dry

DO NOT use envelopes that have

- Sticky flaps
- Tape seals, metal clasps, paper clips, fasteners, or peel-off strips for sealing
- Transparent windows
- Too rough of a surface
- Material that will melt, vaporize, offset, discolor, or emit dangerous fumes
- Been presealed

Postcards

Format postcard data within your application. Try printing your data on a sheet of plain paper first to check placement.

Capacity	Tray 1	Up to 50 postcards, depending on their thickness*
Orientation	Face up	
Driver Media Type	Postcard	
Weight	60 to 163 g/m ² (16 to 43 lb)	

* For postcards that have already been printed on one side, up to 20 can be loaded.

Use postcards that are

- Approved for laser printers

DO NOT use postcards that are

- Coated
- Designed for inkjet printers
- Precut or perforated
- Preprinted or multicolored (may result in media mis-feeds)



If the postcard is warped, press on the warped area before putting it in Tray 1.



- Folded or wrinkled



Thick Paper

Paper thicker than 90 g/m² (24 lb bond) is referred to as thick paper. Test all thick paper to ensure acceptable performance and to ensure that the image does not shift.

Capacity	Tray 1	Up to 10 thick paper sheets, depending on their thickness
Orientation	Face up	
Driver Media Type	Thick Paper	
Weight	91 to 163 g/m ² (25 to 43 lb)	

DO NOT use thick paper that is

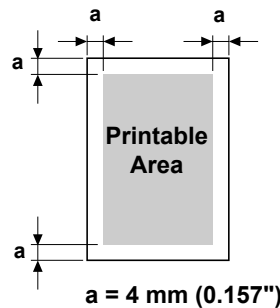
- Mixed with any other media in the trays (as this will cause printer misfeeding)

What Is the Guaranteed Imageable (Printable) Area?

The printable area on all media sizes is up to 4 mm (0.157") from the edges of the media.

Each media size has a specific imageable area, the maximum area on which the printer can print clearly and without distortion.

This area is subject to both hardware limits (the physical media size and the margins required by the printer) and software constraints (the amount of memory available for the full-page frame buffer). The guaranteed imageable (printable) area for all media sizes is the page size minus 4 mm (0.157") from all edges of the media.

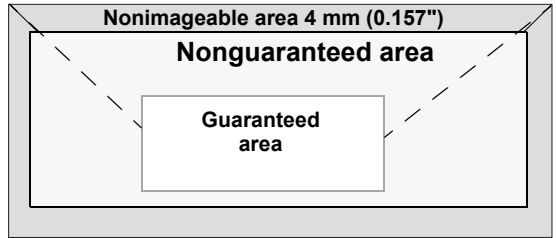


Imageable Area—Envelopes

Envelopes have a nonguaranteed imageable area that varies with envelope type.



The envelope print orientation is determined by your application.



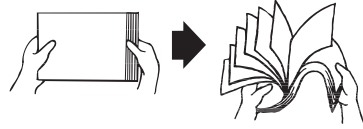
Page Margins

Margins are set through your application. Some applications allow you to set custom page sizes and margins while others have only standard page sizes and margins from which to choose. If you choose a standard format, you may lose part of your image (due to imageable area constraints). If you can custom-size your page in your application, use those sizes given for the imageable area for optimum results.

Loading Media

How do I load media?

Take off the top and bottom sheets of a ream of paper. Holding a stack of approximately 150 sheets at a time, fan the stack to prevent static buildup before inserting it in a tray.



Do not fan transparencies.

Note

Although this printer was designed for printing on a wide range of media types, it is not intended to print exclusively on a single media type except plain paper. Continuous printing on media other than plain paper (such as envelopes, thick paper, or transparencies) may adversely affect print quality or reduce engine life.

When refilling media, first remove any media remaining in the tray. Stack it with the new media, even the edges, then reload it.

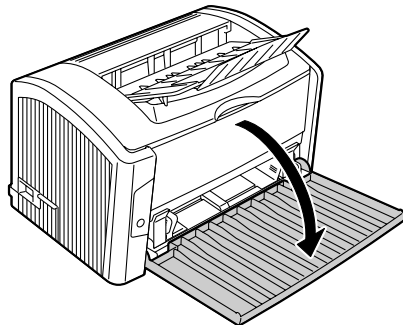
Do not mix media of different types and sizes, as this will cause media mis-feeds.

Tray 1

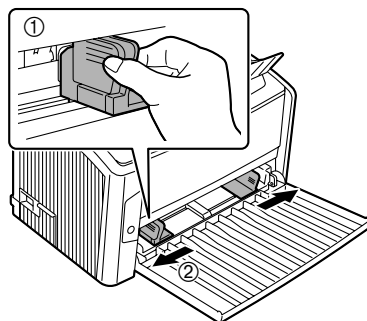
For details on the types and sizes of media that can be printed from Tray 1, refer to “Media Specifications” on page 20.

Loading Plain Paper

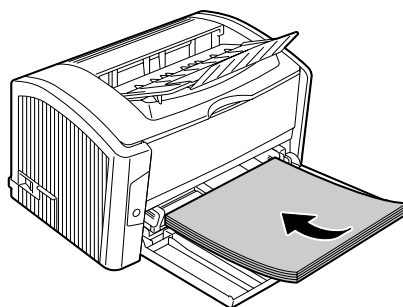
- 1 Open Tray 1.



- 2 Slide the media guides apart to provide more space between them.



- 3 Load the paper face up in the tray.



Do not load paper above the ▼ mark. Up to 150 sheets (80 g/m² [22 lb]) of plain paper can be loaded into the tray at one time.

